



Getting started with the USB Gateway and GlobeFone VoIP calling service.

USB Gateway Device Introduction:

The USB PC Gateway is a self powered unit that plugs into an available USB port on a PC or laptop computer and uses your computer's internet connection (broadband or dial up) to let you make VoIP calls using GlobeFone's reliable and affordable VoIP calling service.

Initial Installation Instructions:

Important: You must download and install the software BEFORE attempting to plug in the USB device in your computer.

1. Download the USB Software installation file for Windows from this URL: <http://www.globefone.com/devices/USBSoftware.exe>
2. Double click on the file which you just downloaded to your computer.
3. An installation program will automatically start and ask you to click on 'Next' and 'Yes' along each step.
4. Once the installation process is complete, an icon which looks like a telephone will be placed on the desktop of your computer.
5. Plug in the USB Gateway device into your computer. Your computer will install the appropriate drivers for the device.
6. Restart your computer after the installation process is complete.

Configuring the device for GlobeFone service:

1. Plug in the USB Gateway device into your computer and double-click the telephone icon on your desktop (created during the initial installation described above)
2. If this is the first time you are using this device on this computer, you will be asked to enter a Product License Key. Please enter the license number written on the CD cover (or provided to you by GlobeFone).
3. A window will pop-up which will ask you to enter the ACCOUNT NUMBER. Please enter your GlobeFone account number. (must be 12-digit)
4. Click on the 'Special Setup' button.
5. In the field titled: Destination Hotline: enter 723
6. In the field titled: Gateway: enter : sipnat.go2call.com

7. Click on OK.

How to place calls:

1. Connect the USB gateway device to the USB port of your computer.
2. Connect a regular telephone set (using an RJ-11 telephone cable) to the Gateway device.
3. You will notice a telephone icon located at the Taskbar notification area (lower right corner of your screen, next to the clock).
4. This icon indicates the status of the Gateway and call progress.
5. Pick up the handset of your telephone.
6. You should hear a voice message on the phone which asks you to enter your destination phone number followed by #.
7. Please consult the following status definitions of the telephone call progress icon.
 - Red Phone ----- Ready to place call (pick up handset and dial desired number followed by #)
 - Yellow Phone-----The phone set is off hook and is trying to setup call with the network (please wait)
 - Green Phone-----Call is connected to the network (ready to talk)
 - Green Phone with FW-----same as above
 - Green Phone with X-----Unable to complete call or call dropped (please try again or check your account settings)
 - Red Phone with X-----The USB Gateway device is not connected to your computer.
 - Blue Phone with M-----The USB device is in manual mode. (Double click on the blue notification icon to switch to - Auto mode)

For further questions or inquiries please contact GlobeFone Tech Support at: support@globefone.com